



Communication Skills

2018 Dispute Resolution Section Annual Meeting

LIVE

Friday, March 16, 2018
Pinehurst Resort, Pinehurst

CLE CREDIT: 6.0 Hours

Includes 1.0 Hour Ethics/Professional Responsibility and 2.0 Hours Certified Mediator Education (CME) credit

VIDEO REPLAYS, UPDATES & REGISTRATION

www.tinyurl.com/CLE711DRM

Planned by the **NCBA Dispute Resolution Section**



SUMMARY: This program focuses on the importance of communication in dispute resolution. Necessary building blocks to successful communication include active listening skills, presentation skills and an ability to discern and master a mutual language of understanding. In addition, mediators in particular are tasked with assisting parties in ascertaining and achieving their own goals, while avoiding imposing their own opinions on the parties. The program addresses communication through different lenses:

- Substance versus process knowledge preference in selecting a dispute resolver
- Unique practice setting: worker's compensation mediation
- Facilitating the negotiation process more effectively by improving communication and understanding
- Implicit bias and cultural issues

Also, the program provides two hours of mandatory CME and ethics/professional responsibility credit, exploring the rules and ethical constraints regulating dispute resolution practice in North Carolina via a game show motif.

The North Carolina Bar Association is accredited by the North Carolina State Bar as a provider of continuing legal education.

NORTH CAROLINA
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**Communication Skills | 2018 Dispute Resolution Section Annual Meeting
#711DRM | Friday, March 16, 2018**

FOUR WAYS TO REGISTER

ONLINE* www.ncbar.org/CLE • PHONE* 800.228.3402 • FAX* 919.677.1774
MAIL** Attn: Accounting-NCBA, P.O. Box 3688, Cary, NC 27519-3688

*Credit cards only. **Please make checks payable to NCBA.

TUITION | LIVE • VIDEO REPLAY (VR) | Select format and tuition rate below.

REGISTRANT TYPE	EARLY BIRD TUITION Received one week prior to program date.	REGULAR TUITION Received less than one week prior to program date.
NCBA Dispute Resolution Section Member	\$375 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)	\$445 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)
NCBA Member	\$395 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)	\$465 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)
NCBA Paralegal Division Member	\$245 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)	\$315 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)
Non-member	\$465 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)	\$535 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)
Full-time LANC Attorney (NCBA Member)	These categories do not qualify for Early Bird tuition.	\$245 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)
1st Year Licensed in NC (NCBA Member)		\$99 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)
CLE Passport Holder		6 tokens <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)
<input type="checkbox"/> NC Industrial Commission Commissioner/Deputy Commissioner (NCBA Member) <input type="checkbox"/> Judge (NCBA Member) <input type="checkbox"/> Clerk of Court (NCBA Member) <input type="checkbox"/> Law Professor (NCBA Member)	These categories do not qualify for Early Bird tuition or include any MCLE fees.	\$75 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)
<input type="checkbox"/> Law Student Division Member <input type="checkbox"/> Paralegal Division Student Member		\$25 <input type="checkbox"/> Live <input type="checkbox"/> VR (see below)

VIDEO REPLAY LOCATIONS | To register for a Video Replay, visit this program's webpage at www.tinyurl.com/CLE711DRM to view all locations and dates, then enter your selection below.

City: _____ | Date: _____ | Code: #711 _____

REGISTRANT INFORMATION | Please print clearly.

711DRM-B

Print Full Name: _____

Firm/Organization Name: _____

Address: _____

City, State and ZIP: _____

Daytime Phone Number: _____

Email Address: _____

NC State Bar No. (Required for MCLE Credit): _____

PAYMENT | Registration is processed only after payment is received. Please print clearly.

Enclosed is a check, payable to **NCBA**.

Please charge my credit card.

Card Number: _____ Expiration Date: _____

Total Amount: _____ Signature: _____



Thursday, March 15, 2018, 5:30–6:30p

- 5:30p **Early Arrivals Reception** (until 6:30p)
The Carolina Hotel, North Room
80 Carolina Vista Drive, Pinehurst

Friday, March 16, 2018, 8:15a–4:30p

- 8:15a **Registration and Continental Breakfast**
(included at Live program only)

- 8:55 **Welcome and Introductions**

- 9:00 **Substance Versus Process Panel**

Rene S. Ellis and J. Griffin Morgan

Topic addresses the two schools of thought — do you want a mediator who is knowledgeable about your subject matter area or one who knows the process and resembles a juror in lack of subject matter area knowledge? Pros and cons of each are debated.

- 9:45 **Special Aspects of Workers' Compensation Mediation**

Jacqueline R. Clare and N. Victor Farah

Hear a panel discussion about what makes workers' compensation mediations different from other types of mediations and why.

- 10:30 **Break**

- 10:45 **Negotiation Workshop**

Mark A. Springfield

Mark Springfield leads a negotiation workshop, using demonstrations and group exercises to show successful (and unsuccessful) ways to help facilitate negotiations between attorneys and parties by focusing on communication and understanding techniques as part of achieving dispute settlements.

- 11:45 **Networking Lunch** (included at Live program only)

2018 Dispute Resolution Section Annual Meeting

**LeAnn Nease Brown, Brown & Bunch PLLC, Chapel Hill,
2017-2018 Section Chair, presiding**

- 12:45p **Implicit Bias and Cultural Issues in the Dispute Resolution Setting**

Benjamin D. Reese Jr., Psy. D.

Benjamin Reese, Psy. D., a licensed clinical psychologist, addresses how to identify and bridge divides created by bias and cultural barriers.

Sponsored by: Beason & Ellis Conflict Resolution LLC

Henson Fuerst PA and

Lawyers Mutual Liability Insurance Company of North Carolina

2:15 **Break**

2:30 **CME/Ethics Family Feud Game****

Asa L. Bell, Rene S. Ellis, Reagan H. Weaver and Barbara B. “Bonnie” Weyher
This segment uses a game show format to teach and test attendees’ knowledge of the resources, ethical constraints and regulatory requirements governing dispute resolution in North Carolina.

4:30 **Adjourn**

* Indicates portion providing Ethics/Professional Responsibility credit

^ Indicates portion providing Certified Mediator Education (CME) credit

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Program Information



Planner

- **Anne Duvoisin Fisher**, Henson Fuerst PA, Raleigh

Speakers

- **Asa L. Bell**, The Law Offices of Asa L. Bell Jr., Raleigh
- **Jacqueline R. Clare**, Solo Practitioner, Raleigh
- **Rene S. Ellis**, Beason & Ellis Conflict Resolution LLC, Durham
- **N. Victor Farah**, Farah & Cammarano PA, Raleigh
- **J. Griffin Morgan**, Elliot Morgan Pasonage, Winston-Salem
- **Benjamin D. Reese Jr. Psy. D.**, Office for Institutional Equity, Duke University, Durham (Speaker sponsored by Beason & Ellis Conflict Resolution LLC, Henson Fuerst PA and Lawyers Mutual Liability Insurance Company of North Carolina)
- **Mark A. Springfield**, Springfield Collaborative Divorce, Raleigh
- **Reagan H. Weaver**, Captiol Law Resolutions, Raleigh
- **Barbara B. “Bonnie” Weyher**, Yates McLamb & Weyher LLP, Raleigh

Sponsors (at time of printing)

SILVER SPONSORS

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Hotel Information

Contact hotel directly for reservations at the special NCBA room rate. Rates are based on availability and may sell out.

Pinehurst Resort | The Carolina Hotel
80 Carolina Vista Drive
Pinehurst, NC 28374

Rate: \$153 Single/Double

Reservations: 1.800.487.4653 or

www.tinyurl.com/PinehurstResort

Rate Code: NC Bar Association

Cutoff Date: Friday, February 16, 2018



We extend our sincere gratitude to the NCBA Dispute Resolution Section as well as the planner and speakers who volunteer their time and expertise toward the goal of presenting an educational program of the very highest quality.



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Cary, NC 27519-3688

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“Good content, presented in an accessible manner.”

“Excellent program overall. Outstanding location.”

“Very engaging.”



-Attendees, 2017 Dispute Resolution Section Annual Meeting



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