

REGISTER TODAY!

Online: www.tinyurl.com/CLE812DRM | **By phone:** 800.228.3402

By mail: Attn: Accounting–NCBA, 8000 Weston Parkway, Cary, NC 27513

STEP 1: Tell us who you are. (Please print clearly.)

Print Full Name: _____

Address: _____

City, State and ZIP: _____

Daytime Phone Number: _____

Email Address: _____

NC State Bar No. (Required for MCLE Credit): _____

STEP 2: Select your tuition rate. (Register early and save 10%. Payment must be received three (3) weeks prior to program date to qualify for the early rate.)

Standard Rate: \$530 / \$475 *Early*

NCBA Member: \$440 / \$395 *Early*

Dispute Resolution Section Member: \$410 / \$370 *Early*

CLE Premier Pass: \$0

STEP 3: Select your learning format.

Live (812DRM) Video Replay (See below.)

Video Replay registration (if selected).

Video Replays are scheduled for this program. The agenda may not include certain breakouts/tracks shown at the original program. For a list of dates and locations visit www.tinyurl.com/CLE812DRM and indicate your choice below.

Location: _____ Date: _____ Code: _____

STEP 4: Complete your payment information.

(Registration is complete only after payment is processed. Please print clearly.)

I am registering for this program at the tuition rate checked above.

Enclosed is a check, payable to NCBA. Please charge my credit card.

Card Number: _____ Exp. Date: _____

Total Amount: _____ Signature: _____

Discounts may be available for NCBA members who are students, law professors, judges or legal services/public interest attorneys. Call CLE at 800.228.3402 for details.

AVAILABLE FORMATS



PROGRAM SUMMARY

Learn about the nuances of being a successful mediator while gathering in Charlotte with dispute resolution leaders from across North Carolina. This program is designed to enhance knowledge in the areas of employment mediation, the psychology of settlement, strategies for overcoming stumbling blocks in dispute resolutions, international arbitrations and the rules governing mediators.

A presentation from the Executive Director of the North Carolina Dispute Resolution Commission provides an opportunity to refresh on old rules and learn how to avoid the pitfalls of being a mediator.

This program includes two hours of CME credit.

WHAT PEOPLE ARE SAYING...



This was an excellent program and provided lots of practical information.



Nice mix of session interests.



Well done!

— Attendees, *Communication Skills (2018 Dispute Resolution Section Annual Meeting)*

AGENDA

FRIDAY, MARCH 22, 2019 | 8:15 a.m. – 4:30 p.m.

- | | | | |
|-------|--|------|--|
| 8:15 | Registration and Continental Breakfast | 2:15 | Break |
| 8:55 | Welcome and Introductions | 2:30 | History of International Arbitration and Drafting International Arbitration Clauses
Arrowood and Graham
Learn about the history of international arbitration and the practical aspects of drafting international arbitration clauses. |
| 9:00 | Mediating Employment Matters: The Importance of Knowing What You Don't Know
Cline
Explore the special knowledge and nuances of mediating employment matters. | 3:30 | Road Map for the "PSAP": Navigating Pro Se Litigants Through Early Mediation
Judge Metcalf, Murphy and Osborn
This lively discussion explores the challenges of mediations involving pro se parties and highlights the U.S. District Court for the Western District of North Carolina's innovative provision of volunteer attorneys for early mediations through its Pro Se Settlement Assistance Program. Presenters discuss (and get your input) opportunities for applying similar principles and procedures in other types of courts or practice areas where pro se representation is common. |
| 10:00 | The Psychology of Settlement
Teagarden
Review the psychology of settlement, including the dynamics, biases and process of settlement. | | |
| 11:00 | Break
Sponsored by LawPay | | |
| 11:15 | Overcoming Stumbling Blocks[#]
Anderson, Owens and Smith
Listen to a panel discussion of difficult encounters and roadblocks in mediation, and learn how to overcome those stumbling blocks. | | |
| 12:15 | Networking Lunch
Dispute Resolution Section Annual Meeting
Nancy Black Norelli, Norelli Savage Law PLLC, Charlotte, 2018-2019 Section Chair, presiding
Presentation of the Peace Award | | |
| 1:15 | Issues and Rules^{*#}
Kozlowski
Hear a discussion of issues and rules with focus on current issues and ethical considerations. | 4:30 | Adjourn |
- * Indicates session providing Ethics/Professional Responsibility credit
Indicates session providing Certified Mediator Education credit

PROGRAM DETAILS

SPEAKERS

- **Judge W. Carleton Metcalf**, U.S. District Court for the Western District of North Carolina, Asheville
- **M. Ann Anderson**, Attorney at Law, Pilot Mountain
- **Catharine B. Arrowood**, Parker Poe Adams & Bernstein LLP, Raleigh
- **Denise S. Cline**, Law Offices of Denise Smith Cline PLLC, Raleigh
- **Katherine H. Graham**, Parker Poe Adams & Bernstein LLP, Charlotte
- **Tara L. Kozlowski**, NC Dispute Resolution Commission, Raleigh
- **Kevin P. Murphy**, Herrmann & Murphy PLLC, Charlotte
- **D. Christopher Osborn**, Osborn Conflict Resolution and ReelTime Creative Learning Experiences, Charlotte
- **Raymond E. Owens Jr.**, Higgins and Owens PLLC, Charlotte
- **John B. “Jack” Smith**, Smith Law Firm PC, Charlotte
- **Elizabeth Teagarden, Ph.D.**, The Teagarden Group, Charlotte

EARLY ARRIVALS RECEPTION

Thursday, March 21, 2019

5:00 – 6:30 p.m.

CJ's at Sheraton Charlotte Hotel

555 South McDowell Street

Charlotte, NC 28204

HOTEL INFORMATION

Contact hotel directly for reservations at the special NCBA room rate. Rates are based on availability and rooms may sell out.

Le Méridien Hotel Charlotte/Sheraton Charlotte Hotel

555 South McDowell Street, Charlotte

- **Nightly Rate:** \$179 single/double
- **Reservations:** 877.822.3224
- **Cutoff date:** February 19, 2019

SPECIAL ACCOMMODATIONS

NCBA makes every effort to ensure a quality learning experience. If you have dietary restrictions or need special accommodations, please contact us at least one (1) week prior to the program start date.

CLE AND PUBLICATION SCHOLARSHIPS

Full and partial scholarships are available for attorneys experiencing a financial hardship of any kind.

Apply at www.ncbar.org/cle/scholarship.

PLANNERS

- **William A. Oden III**, Ward and Smith PA, Wilmington
- **Donna P. Savage**, Norelli Savage Law PLLC, Charlotte

We extend our sincere gratitude to the NCBA Dispute Resolution Section as well as the planners and speakers who volunteer their time and expertise toward the goal of presenting an educational program of the highest quality.

NCBA

8000 Weston Parkway
Cary, NC 27513

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Finding Solutions Through Alternative Dispute Resolution

NCBA is an accredited CLE sponsor under the MCLE regulations promulgated by the North Carolina State Bar Board of Continuing Legal Education.

INTRODUCING...

premier pass

The 2018-2019 CLE Premier Pass is
an exclusive NCBA member benefit
providing unlimited CLE
including access to hundreds of
On Demand programs.

www.tinyurl.com/PremierPass

REGISTRATION: All registrations are processed after payment is received. To qualify for the early tuition rate, payment must be received prior to the deadline indicated. Stated early discount rate percentage is approximate. Registrations may be capped based on venue size and may include an overflow room with additional seating. **CHANGES TO EXISTING REGISTRATIONS:** Should an attendee need to cancel his or her registration to a Live, Webcast or Video Replay program, the cancellation request must be received by 9:00a ET one (1) week prior to the start of the program to receive a full refund. Any attendee requesting cancellation less than one week prior to the program will receive a refund, less a \$75 administrative fee. An attendee may choose to transfer his or her registration at a program to the Live, Webcast or Video Replay format of the same program only. Transfer requests must be received by 9:00a ET one (1) business day prior to the program start date. An attendee may further choose to substitute his or her registration to a Live or Video Replay program only. Substitution means sending another person to attend the Live or Video Replay program when the original registrant is unable to attend. Substitution requests must be received by 9:00a ET one (1) week prior to the program start date. The substituted person may be assessed a different fee based on their NCBA membership classification. Cancellation, transfer and substitution requests must be provided in writing by email at askcle@ncbar.org or by calling 800.228.3402. If an attendee misses any portion of a program, that portion is not subject to substitution, refund or transfer. Except as provided herein, registrations, including On Demand registrations, cannot be cancelled, substituted or transferred once purchased. **NO SHOWS:** Anyone who is registered for a program, including CLE Premier Pass holders, but does not check in is considered a no-show. No-shows are not issued a refund, and Premier Pass holders will be assessed a \$75 administrative fee. These registrants will receive the digital materials, available in their online accounts, in full consideration of tuition paid. **MISCELLANEOUS:** The NCBA reserves the right to cancel or reschedule programs at any time. Should the NCBA cancel or reschedule a program, registrants may elect to receive a full refund or attend the newly scheduled program. Notifications regarding program changes will be sent to the email address on file. The NCBA is not responsible for any additional expenses incurred as a result of such cancellation or rescheduling. Each attorney must maintain a record of his or her attendance for the NC State Bar Annual Report. MCLE credit is reported by the NCBA only if a NC State Bar number is provided. Registration and attendance at NCBA CLE programs constitutes an agreement by the registrant with the NCBA for use and distribution of the attendee's image or voice in photographs, videotapes, electronic reproductions and audiotapes of such programs and activities. Unless specified, spouses or guests are not eligible to attend NCBA CLE programs and activities without registering to attend. These terms are subject to change.