Expanding Your Alternative Dispute Resolution Practice

LIVE
Thursday, March 12, 2020
Pinehurst Resort
The Carolina Hotel
80 Carolina Vista Drive
Pinehurst

REGISTER TODAY!
Save 10% if registration is received by February 20, 2020.
www.tinyurl.com/CLE816DRM

TOTAL CLE CREDIT 6.75 HOURS
Substance Abuse/Mental Health 1.0 HOUR
Certified Mediator Education credit 2.0 HOURS

Program includes the 2020 Dispute Resolution Section Annual Meeting
A civil case, on the rare chance it makes it to trial, costs an average of $90,000, and clients are looking for other options. It is prudent for lawyers who emphasize alternative dispute resolution to have some extra tools in their tool kit. Designed with that in mind, this program introduces some of the other alternatives and explores ways you can expand your alternative dispute resolution practice to address the changing landscape of dispute resolution.

**WHAT PEOPLE ARE SAYING...**

- Well-done program!
- The practical aspects provided helpful insights into conducting mediation.
- There was a lot of new areas that were unfamiliar to me and the shared information was very useful.

THURSDAY, MARCH 12, 2020 | 8:30 a.m. – 5:20 p.m.

8:30  Registration and Continental Breakfast

8:55  Welcome and Introductions

9:00  The Other Alternatives
Baroff, Gale, Laney, Owens and Sarratt
Moderators: Dilman and Soni
From the kitchen table to the courthouse steps, take a journey through alternatives short of arbitration and litigation, including ombuds, referee, receiver, collaborative, pre-suit mediation, guided mediation and beyond.

10:45  Break

11:00  Practical Techniques for Being the Calm Within the Storm⁺
Byers
Learn how to create conditions most conducive to the facilitation of conflict resolution, using mindfulness as a tool for improving awareness of and connection with yourself and your clients. Develop the core competences of a highly effective collaborative problem-solver, capable of identifying and responding — in a sustainable and nonreactive way — to the parties’ needs in order to help them reach a resolution.

12:00  Networking Lunch

Dispute Resolution Section Annual Meeting
Barbara B. Weyher, Yates McLamb & Weyher LLP, Raleigh, 2019-2020 Section Chair, presiding

1:00  Nonviolent Communication
Springfield
Through nonviolent communication, with an emphasis on deep listening, learn to hear the actual needs and interests of all parties in a dispute and how to reach a lasting resolution based on those needs and interests. Then, participate in an interactive exercise to strengthen your understanding of nonviolent communication.

2:00  DRC Rules and Standards Applied to the “Other Alternatives” ≠
Kozlowski
Take an in-depth look at the rules and standards of the Dispute Resolution Commission and how they are applied to the other alternatives. Hear about what to do when there is no court involvement, identifying and avoiding
conflicts of interest in a pre-litigation setting, and how to advise a part in a pre-litigation setting on the alternative methods of resolution and the role of a certified mediator.

3:00  **Break**

3:15  **The Many Roles of the Mediator**≠
     Soni
Review how the Dispute Resolution Commission Advisory Opinions, Standards of Conduct and N.C.G.S. § 7A impact the many roles of the mediator. These roles include a mediator as a neutral case manager, court official, attorney, self-represented person, business person and in the collaborative process.

4:15  **Breakout Transition**

4:20  **BREAKOUT SESSIONS** (Select one.)

•  **Conscious Contracting**
   Wright
Learn how to analyze contracting in a way that provides a structure for engaging in problem-solving and not arming for war. Consider contracting in a way that creates a sustainable relationship, reflects the purposes, values and principles of each party, and uses plain and transparent language.

•  **Collaborative Practice**
   Dilman and Sarratt
Dive into collaborative practice with a quick review of the history, from its family-law origins to uses in all civil disputes, and of the Uniform Collaborative Law Act. Then, examine the differences between family collaborative and civil practice, as well as how to add collaborative practice to your dispute resolution tool kit.

5:20  **Adjourn**

† Indicates portion providing Substance Abuse/Mental Health credit
≠ Indicates portion providing Certified Mediator credit
PROGRAM DETAILS

SPEAKERS

- **Senior Business Court Judge James L. Gale**, North Carolina Business Court, Greensboro
- **Roy J. Baroff**, NC State University Faculty & Staff Ombuds, Pittsboro
- **Colleen L. Byers**, Bell Davis & Pitt PA, Winston-Salem
- **Deborah L. Dilman**, Marcellino & Tyson PLLC, Charlotte
- **Tara L. Kozlowski**, NC Dispute Resolution Commission, Raleigh
- **Frank C. Laney**, U.S. Court of Appeals for the Fourth Circuit, Cary
- **N. Todd Owens**, Dozier Miller Law Group, Charlotte
- **John L. Sarratt**, Harris Sarratt & Hodges LLP, Raleigh
- **Ketan P. Soni**, Hull & Chandler PA, Charlotte
- **Mark A. Springfield**, Springfield Collaborative Divorce, Raleigh
- **J. Kim Wright**, Conscious Contracting

HOTEL INFORMATION

Contact hotel directly for reservations at the special NCBA room rate. Rates are based on availability and rooms may sell out.

**Pinehurst Resort, The Carolina Hotel**
80 Carolina Vista Drive, Pinehurst

- **Nightly Rate**: $169 single/double
- **Reservations**: 800.487.4653
  Ask for the NCBA Dispute Resolution Law group rate.
- **Cutoff Date**: Wed., February 12, 2020

PLANNERS

- **Deborah L. Dilman**, Marcellino & Tyson PLLC, Charlotte
- **John L. Sarratt**, Harris Sarratt & Hodges LLP, Raleigh

We extend our sincere gratitude to the NCBA Dispute Resolution Section as well as the planners and speakers who volunteer their time and expertise toward the goal of presenting an educational program of the highest quality.

SPECIAL ACCOMMODATIONS

NCBA makes every effort to ensure a quality learning experience. If you have dietary restrictions or need special accommodations, please contact us at least one (1) week prior to the program start date.

EARLY ARRIVALS RECEPTION

Wednesday, March 11
Pinehurst Resort
5:00 – 6:30 p.m.
February Finale

CHOICE • FLEXIBILITY • VARIETY

- Fulfill this year’s annual CLE requirement or get last-minute credit for 2019.
- Choose from 10 three-hour sessions to build your own learning experience.
- Attend in person or remotely via webcast.

Explore this NCBA signature program and reserve your spot today!

February 24-28, 2020
www.tinyurl.com/FebruaryFinale
STEP 1: Tell us who you are. (Please print clearly.)

Print Full Name: ________________________________
Address: ________________________________
City, State and ZIP: ________________________________
Daytime Phone Number: ________________________________
Email Address: ________________________________
NC State Bar No. (Required for MCLE Credit): ________________________________

STEP 2: Select your tuition rate. (Register early and save 10%. Payment must be received three (3) weeks prior to program date to qualify for the early rate.)

Standard Rate: ☐ $595 / ☐ $535 Early
NCBA Member: ☐ $495 / ☐ $445 Early
NCBA Dispute Resolution Section Member: ☐ $460 / ☐ $415 Early
CLE Premier Pass: ☐ $0

STEP 3: Select your learning format.

☐ Live (816DRM) ☐ Video Replay (See below.)

Video Replay registration (if selected).

Video Replays are scheduled for this program. The agenda may not include certain breakouts/tracks shown at the original program. For a list of dates and locations visit www.tinyurl.com/CLE816DRM and indicate your choice below.

Location: ________________ Date: ________________ Code: ____________

STEP 4: Complete your payment information.

(Registration is complete only after payment is processed. Please print clearly.)

I am registering for this program at the tuition rate checked above.

☐ Enclosed is a check, payable to NCBA. ☐ Please charge my credit card.
Card Number: ________________________________ Exp. Date: ____________

Total Amount: ____________ Signature: ________________________________

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NCBA is a registered CLE sponsor under the MCLE regulations promulgated by the North Carolina State Bar Board of Continuing Legal Education.

REGISTRATION: All registrations are processed after payment is received. To qualify for the early tuition rate, payment must be received prior to the deadline indicated. Stated early discount rate percentage is approximate. Registrations may be capped based on venue size and may include an overflow room with additional seating. CHANGES TO EXISTING REGISTRATIONS: Should an attendee need to cancel his or her registration to a Live, Webcast or Video Replay program, the cancellation request must be received by 9:00a ET one (1) week prior to the start of the program to receive a full refund. Any attendee requesting cancellation less than one week prior to the program will receive a refund, less a $75 administrative fee. An attendee may choose to transfer his or her registration at a program to the Live, Webcast or Video Replay format of the same program only. Transfer requests must be received by 9:00a ET one (1) business day prior to the program start date. An attendee may further choose to substitute his or her registration to a Live or Video Replay program only. Substitution means sending another person to attend the Live or Video Replay program when the original registrant is unable to attend. Substitution requests must be received by 9:00a ET one (1) week prior to the program start date. The substituted person may be assessed a different fee based on their NCBA membership classification. Cancellation, transfer and substitution requests must be provided in writing by email at askcle@ncbar.org or by calling 800.228.3402. If an attendee misses any portion of a program, that portion is not subject to substitution, refund or transfer. Except as provided herein, registrations, including On Demand registrations, cannot be canceled, substituted or transferred once purchased. NO-SHOWS: Anyone who is registered for a program, including CLE Premier Pass holders, but does not check in is considered a no-show. No-shows are not issued a refund, and Premier Pass holders will be assessed a $75 administrative fee. These registrants will receive the digital materials, available in their online accounts, in full consideration of tuition paid. MISCELLANEOUS: The NCBA reserves the right to cancel or reschedule programs at any time. Should the NCBA cancel or reschedule a program, registrants may elect to receive a full refund or attend the newly scheduled program. Notifications regarding program changes will be sent to the email address on file. The NCBA is not responsible for any additional expenses incurred as a result of such cancellation or rescheduling. Each attorney must maintain a record of his or her attendance for the NC State Bar Annual Report. MCLE credit is reported by the NCBA only if a NC State Bar number is provided. Registration and attendance at NCBA CLE programs constitutes an agreement by the registrant with the NCBA for use and distribution of the attendee’s image or voice in photographs, videotapes, electronic reproductions and audiotapes of such programs and activities. Unless specified, spouses or guests are not eligible to attend NCBA CLE programs and activities without registering to attend. These terms are subject to change.

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